

Experience the MatrixCare QAPI program advantage

HOSPICE

MatrixCare's comprehensive Quality Assurance and Performance Improvement (QAPI) program equips agencies with the tools needed to help enhance performance and improve compliance. By offering actionable insights into critical areas like infection control and adverse event management, our QAPI program can help hospice agencies address existing challenges while achieving sustained success in improving safety and quality of life for patients.

How MatrixCare's QAPI program works:

- 1 Perform assessment**
Conduct a thorough evaluation of key performance areas through data from Hospice CAHPS results, survey outcomes, and documentation audits.
- 2 Create action plan**
Develop custom action items designed to address specific concerns, helping ensure plans are actionable and relevant.
- 3 Implement plan**
Provide tools for implementing two to three action items at a time, assigning ownership and a timeframe for follow-through.
- 4 Monitor progress**
Apply a structured approach to track and assess results against baseline data with routine updates through mutually agreed upon reporting.
- 5 Refine outcomes**
Enable continuous improvement by adjusting strategies based on results and emerging challenges.

MatrixCare's QAPI program can help hospice agencies to:

- > Identify and address critical quality issues.
- > Engage clinicians from all disciplines in performance improvement efforts.
- > Comply with Medicare Conditions of Participation 418.58.
- > Enhance patient safety and overall quality of care.
- > Leverage other services including quality training, survey, and documentation review



Discover how MatrixCare's QAPI program can revolutionize your agency's approach to quality assurance and performance improvement. By focusing on tailored strategies and data-driven insights, our program can help elevate patient outcomes and build lasting success.